



In these unprecedented times, ensuring the health and safety of all members of our community is paramount. We are especially focused on the wellbeing of our agencies, policyholders, employees and their families.

We at Amerisure, join with many others that are taking the necessary steps to do our part to contain the spread of the Coronavirus (COVID-19). While doing so, we also recognize our role as a leading commercial insurer and service provider with the intention of doing everything we can to respond to the needs of our customers.

With that in mind we are taking the following steps, effective Tuesday, March 17, 2020:

- ▶ We instituted a remote workforce policy that will be in effect until further notice. Our organization has digital and video capabilities that can be utilized for engagement with agents and policyholders to provide a seamless service experience, second-to-none:
 - » We have access to email, our desk and cell phones, as well as voicemail to maintain communication.
 - » Access to sites such as Amerisure.com, EZ Pay, and online claim reporting remain uninterrupted, and our call center is operational.
- ▶ We are adhering to federal and local emergency orders and restrictions which limits travel and meetings with groups of various sizes.

If you have any questions regarding this message, please reach out to us at corpcomm@amerisure.com.